



KAMPOS
COSTA SMERALDA

KAMPOS Reef Program

valid from 1st May 2021

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Terms and Conditions

By participating in KAMPOS Reef program you agree to accept terms and conditions and acknowledge that you have read, understand, and consent to the privacy policy. Before joining and/or participating in the program, you are strongly advised to carefully review these terms.

1. KAMPOS Reef Program Overview

KAMPOS Reef is KAMPOS' official loyalty program. When you join KAMPOS Reef, it allows you to receive exclusive benefits. The program gives members access to several benefits, some of which are offered to all participating Members while some are limited to our Sea Defender Members. Members earn points for buying KAMPOS products online and/or instore as well as for recycling KAMPOS products.

There is no membership fee to join the program.

2. Who Can Join?

The program is available to all residents around the world aged 18 or over. One account is permitted per individual. If you do not qualify, you are prohibited from accessing, using, and registering for the program. Employees of KAMPOS are eligible to become Members of the program but may be excluded from certain promotions. KAMPOS may refuse to offer or continue offering program access or services to any person or entity, for example, in case suspicious fraudulent use of the program and may change its eligibility criteria from time to time. KAMPOS may refuse to accept any application to register as a Member in case suspicious fraudulent use of the program.

3. How to Join

You can join the program online or instore:

- Join the program online: please create an account online <https://kampos.com/account/register> with your first and last name, e-mail address and a password. Check the box that you have read and agree to these KAMPOS Reef Terms.
- Join instore: Please provide a store associate your first and last name and e-mail address. A purchase is not required to join.

You will receive a welcome email shortly after joining. You are responsible for maintaining the confidentiality of your access credentials and other account information and are fully responsible for all activities that occur under your account. You agree to ensure that you exit or log out from your account at the end of each session of accessing your account. You agree

to notify us immediately by contacting KAMPOS Customer Service by email info@kampos.com of any unauthorized use of your Member account.

4. How to Earn Points

There are 4 ways to earn points:

- Sign up to KAMPOS Reef program for the first time and earn 50 points.
- Shop KAMPOS products and earn 1 point / € spent.
- Recycle a KAMPOS product and earn 350 points.
- Receive 10 points for your birthday.

Points will be automatically credited to your account.

Points expire after 24 months if you have not redeemed them.

5. Member Benefits

Members join KAMPOS Reef program and earn points to become a Sea Defender.

To reach Sea Defender's status, you will need to earn 500 points.

Your status will be valid for one full year, starting from the day you reach Sea Defender's status.

Sea Defender's benefits are:

- Recycle KAMPOS products and earn precious points
- Repair for free KAMPOS products
- Receive every 500 points collected 30€ credit for next purchase
- Donate your points to one official partner, One Ocean Foundation
- Attend KAMPOS online workshops/events
- Get invited to exclusive invite-only events

Members who are not Sea Defenders will have access to benefits below:

- Recycle KAMPOS products and earn precious points
- Attend KAMPOS online workshops/events

Members are solely responsible for safeguarding their benefits and protecting them from theft and unauthorized use. KAMPOS will not replace lost or stolen benefits.

6. Email, Mobile, and Privacy

By subscribing to the program, you will receive emails regarding KAMPOS Reef. These may include information about program, benefits, program updates, and other related materials. Members are automatically subscribed to KAMPOS Reef newsletters and can unsubscribe at any time via the unsubscribe link in those emails.

By registering for the program, you acknowledge to have read and understood KAMPOS Privacy Policy regarding the collection, use and disclosure of your personal information.

7. General Terms of the Program

Membership in the program and its benefits are offered at the sole discretion of KAMPOS, which reserves the right to terminate, change, limit, modify, or cancel any program rules, regulations, benefits, or conditions of participation at any time, with notice of one month. In the event of cancellation, this would in no way be of prejudice to those rights benefits earned up to the date of cancellation.

If KAMPOS changes or modifies these terms, it will provide notice of any changes through these terms. Electing to remain a member after a change in the terms constitutes your acceptance of the revised terms. The revisions to the program that KAMPOS may make include, but are not limited to, any of the following changes: (i) cease providing a benefit; (ii) change the method of becoming a member; (iii) institute or add blackout dates for using benefits.

Membership is limited to one membership per person and per email address. In the event of a dispute over ownership of a member account, the registration will be declared to have been made by the authorized account holder of the email address submitted at the time of registration as determined by KAMPOS.

Abuse of the program, including failure to abide by these terms, and failure to abide by KAMPOS website terms of use, which are incorporated herein by this reference, the sale or barter (or the attempted sale or barter) of benefits, or promotional offers, excessive returns of qualifying purchases, fraud or tampering with any benefit, including any survey or poll or sweepstakes entry, and any misrepresentation of fact relating thereto or other improper conduct as determined by KAMPOS in its sole judgment may result in cancellation of a member's membership and future disqualification from program participation, and cancellation of previously issued but unused Benefits. At our discretion we may fully prosecute abuse of the program of the law.

You may cancel your KAMPOS membership at any time by sending an email to info@kampos.com. Canceling your membership does not delete your KAMPOS account. Please contact us for any concerns or questions about your membership.

Digital Rewards are not transferable and may not be combined among members or conveyed by any means to anyone.

KAMPOS is not responsible for events outside its control. If the provision of the program is affected by an event outside its control, then KAMPOS will notify members as soon as possible to let you know and will take reasonable steps to minimize the effect of the event on the program.

KAMPOS is responsible to you for foreseeable loss and damage caused by us. If we fail to comply with these T&C, we are responsible for loss or damage you suffer that is a foreseeable result of our breaching these T&C or our failing to use reasonable care and skill, but we are not responsible for any loss or damage that is not foreseeable. Loss or damage is foreseeable if either it is obvious that it will happen or if, at the time the T&C were agreed, both we and you knew it might happen.

8. Contact Us

If you have any questions about these terms and conditions, please contact us by email info@kampos.com.